

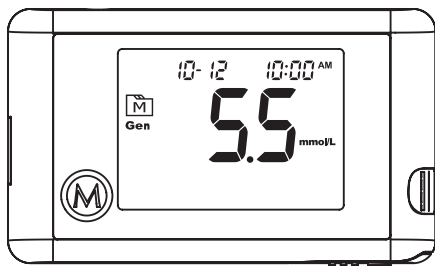
Part no.	311-4268100-XXX
Product name	機器說明書/GlucoRx Vet / 英
Spec	L148*W105mm/模造紙80P/黑/共32頁/騎馬釘
Designer	JF
Color	■ K 100

GlucoRx *Vet*

TD-4268

Blood Glucose Monitoring System

Owner's Manual



Dear GlucoRx Vet TD-4268 System Owner:

Thank you for choosing the **GlucoRx Vet TD-4268** Blood Glucose Monitoring System. This manual provides important information to help you use the system properly. Before using this product, please read the following contents thoroughly and carefully.

Regular monitoring of your pet's blood glucose levels can help your pet and your veterinarian gain better control of your pet's diabetes. Due to its compact size and easy operation, you can use the **GlucoRx Vet TD-4268** Blood Glucose Monitoring System to easily monitor your pet's blood glucose levels by yourself anywhere, any time.

If you have other questions regarding this product, please contact GlucoRx Customer care on 01483 755133.

Intended Use

This system is intended to be used for the quantitative measurement of glucose (sugar) in fresh whole blood samples. It should not be used for the diagnosis or screening of diabetes mellitus. It allows cat and dogs' blood glucose levels to be measured by their owners at home and by veterinarian professionals in clinical settings as an aid to monitoring the effectiveness of diabetes control in the animal.

The meter provides you with plasma equivalent results. Professionals may test with capillary and venous blood sample from paw pad and marginal ear; home use is limited to capillary whole blood testing.

IMPORTANT SAFTY INSTRUCTIONS

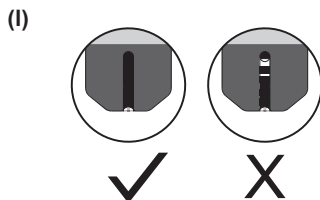
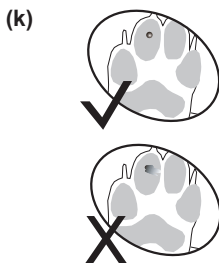
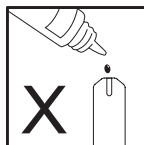
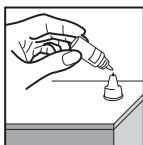
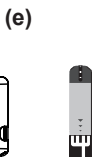
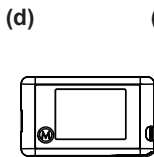
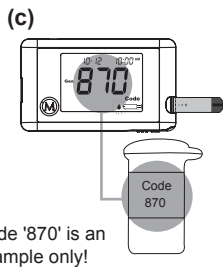
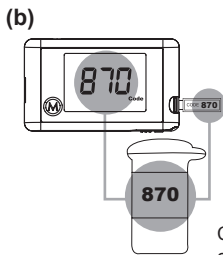
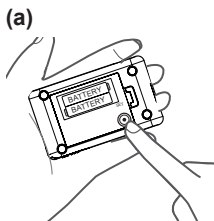
READ BEFORE USE

1. Use this device **ONLY** for the intended use described in this manual.
2. Do **NOT** use accessories which are not specified by the manufacturer.
3. Do **NOT** use the device if it is not working properly or damaged.
4. This device does **NOT** serve as a cure for any symptoms or diseases. The data measured is for reference only. Always consult the veterinarian professional to have the results interpreted.
5. Before using this device to test blood glucose, read all instructions thoroughly and practice the test. Carry out all the quality control checks as directed.
6. Keep the device and testing equipment away from young children. Small items such as the battery cover, batteries, test strips, lancets and vial caps are choking hazards.
7. Use of this instrument in a dry environment, especially if synthetic materials are present (synthetic clothing, carpets etc.) may cause damaging static discharges that may cause erroneous results.
8. Do **NOT** use this instrument in close proximity to sources of strong electromagnetic radiation, as these may interfere with the accuracy of operation.
9. Proper maintenance and periodic control solution testing are essential to the longevity of your device. If you are concerned about your accuracy of measurement, please contact GlucoRx customer care on 01483 755133 for help.

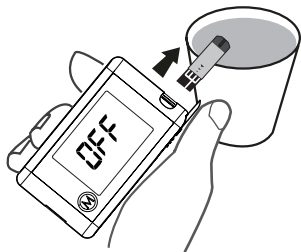
KEEP THESE INSTRUCTIONS IN A SAFE PLACE

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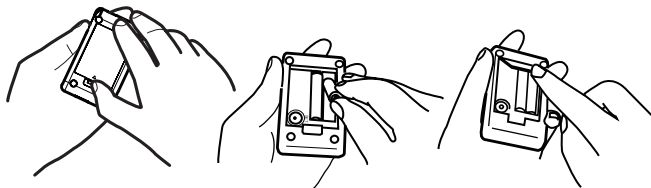
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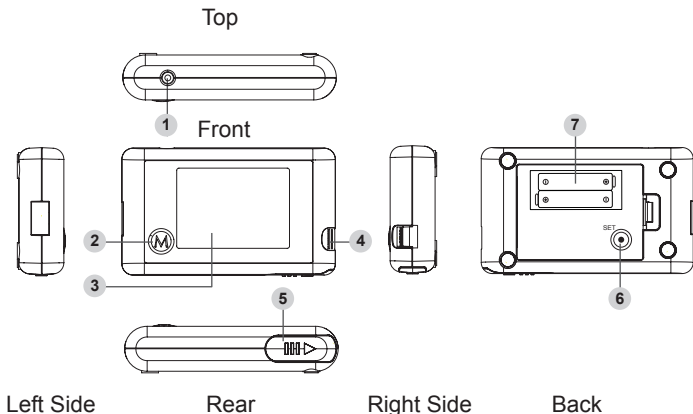


BEFORE YOU BEGIN

Important Information

- Severe dehydration and excessive water loss may cause readings which are lower than actual values. If you believe your pet is suffering from severe dehydration, consult the veterinarian professional immediately.
- If your pet's blood glucose results are lower or higher than usual, and they do not have any symptoms of illness, first repeat the test. If they have symptoms or continue to get results which are higher or lower than usual, follow the treatment advice of the veterinarian professional.
- Use only fresh whole blood samples to test your pet's blood glucose. Using other substances will lead to incorrect results.
- If your pet is experiencing symptoms that are inconsistent with their blood glucose test results and you have followed all the instructions given in this owner's manual, contact the veterinarian professional.
- We do not recommend using this product on severely hypotensive pets or those in shock. Please consult the veterinarian professional before use.

Meter Overview



1 Data Port

Download test results with a cable connection.

2 M Button (M)

Enter the meter memory and silence a reminder alarm.

3 Display Screen

4 Test Strip Slot

Insert test strip here to turn the meter on for testing.

5 Test Strip Ejector

Eject the used strip by pushing up this button.

6 SET Button (S)

Enter and confirm the meter settings.

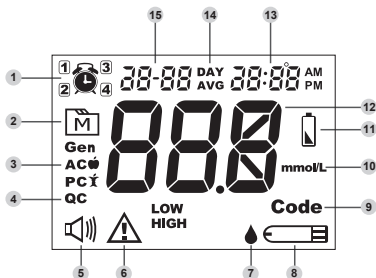
7 Battery Compartment

Display Screen

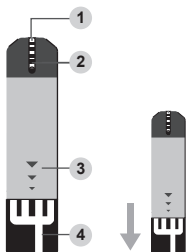
- 1 Alarm Symbol
- 2 Memory Symbol
- 3 Measuring Mode
AC – before meal
PC – after meal
Gen – any time of day
- 4 Control Solution Mode
QC – control solution test

- 5 Buzzer
- 6 Error Warning
- 7 Blood Drop Symbol
- 8 Test Strip Symbol
- 9 Code

- 10 Measurement Unit
- 11 Low Battery Symbol
- 12 Test Result
- 13 Time
- 14 Day Average
- 15 Date



Test Strip



- 1 Absorbent Hole
- 2 Confirmation Window
- 3 Test Strip Handle
- 4 Contact Bars

ATTENTION:

The front side of test strip should face up when inserting test strip. Test results might be wrong if the contact bar is not fully inserted into the test slot.

NOTE:

The **GlucRx Vet TD-4268** monitor should only be used with **GlucRx Vet** Test Strips. Using other test strips with this meter can produce inaccurate results.

SETTING THE METER

Before using this meter for the first time or if you change the meter battery, you should check and update these settings.

Entering the Setting Mode (a)

Start with the meter off (no test strip inserted). Press **S**.

1. Setting the date

The sequence of the date setting is: YEAR → MONTH → DAY. With the YEAR / MONTH / DAY flashing in sequence, press **M** until the correct year/month/day appears. Press **S**.

2. Setting the time format

Press **M** to select the desired time format --- 12h or 24h. Press **S**.


3. Setting the time

With the HOUR / MINUTE flashing in sequence, press **M** until the correct hour/minute appears. Press **S**.

4. Setting the buzzer

With the buzzer displays, press **M** to switch between “On” and “OFF”. Press **S**.

5. Setting the reminder alarm

Your meter has four reminder alarms. The meter will display “OFF” and “”. If you do not want to set an alarm, press **S** to skip this step. Or press **M** to select “On”, then press **S**.

With the hour/minute flashing in sequence, press **M** to select the correct hour/minute. Press **S** and go to the next alarm setting.

NOTICE:

When the alarm is beeping: Press **M** to switch it off; Or it will beep for 2 minutes then switch itself off.


Congratulations! You have completed all settings!

NOTE:

- These parameters can **ONLY be changed** in the setting mode.
- If the meter is idle for 3 minutes during the setting mode, it will switch off automatically.

THE FOUR MEASURING MODES

The meter provides you with four modes for measuring, General, AC, PC and QC. You can switch between each mode by:

1. Start with the meter switched off. Insert a test strip to turn on the meter. The screen will display a flashing “” and “Gen”.
2. Press **M** to switch between General, AC, PC and QC mode.

BEFORE TESTING

Calibration

You must calibrate the meter every time you begin to use a new vial of test strips by setting the meter with the correct code. Test results may be inaccurate if the code number displayed on the monitor does not match the number printed on the strip vial.

How to Code Your Meter (b)

Your GlucoRx Vet TD-4268 meter is supplied with two code strips. There is one for cats, and one for dogs.

Please check your GlucoRx Vet TD-4268 meter with the corresponding code strip for your pet to ensure proper performance.

1. Insert the code strip when the monitor is off. Wait until the code number appears on the display.

NOTICE:

Make sure the code number on display, code strip, and test strip vial are all the same.

2. After removing the code strip, the display will show “OK”. This tells you that the meter has finished coding and is ready for blood glucose testing.

Checking the Code Number (c)

You need to ensure that the code number displayed on the meter matches the number on your test strip vial before you proceed. If it matches, you can proceed with the test. If the codes do not match, please stop testing and repeat the calibration procedure. If the problem persists contact GlucoRx Customer care on 01483 755133 for help.

WARNING:

It is important to make sure that the LCD displayed code is the same as the code on your test strip vial before testing. Failure to do so will get inaccurate results. If the LCD displayed code is not the same as the code on your test strip vial, and the code number cannot be updated, please contact GlucoRx Customer care on 01483 755133 assistance.

Control Solution Testing

Our Control Solution contains a known amount of glucose that reacts with test strips, and is used to ensure your meter and test strips are working together correctly.

Do a control solution test when:



- you first receive the meter,
- at least once a week to routinely check the meter and test strips,
- you begin using a new vial of test strips,
- you suspect the meter or test strips are not working properly,
- the test results are not consistent with how your pet is acting, feeling, or if you think the results are not accurate,
- practicing the testing process, or
- you have dropped or think you may have damaged the meter.

Test strips **(e)**, control solutions **(f)**, lancing device **(g)** sterile lancets **(h)** should be included in the kit (please check the contents of your product box). They can be obtained separately from GlucoRx Customer care. Please ensure you have all items needed for a blood glucose test beforehand.

Performing a Control Solution Test

To perform a control solution test, you will need: **(d)**, **(e)** and **(f)**.

1. Insert the test strip to turn on the meter

Insert the test strip into the meter. Wait for the meter to display “” and “”.

2. Press **M** to mark this test as a control solution test

With “**QC**” displayed, the meter will store your test result in memory under “**QC**”. If you press **M** again, the “**QC**” will disappear and this test is no longer a control solution test.

WARNING:

When doing the control solution test, you have to mark it so that the test result will **NOT** mix with the blood glucose **TEST RESULTS** stored in the memory. Failure to do so will mix up the blood glucose test results with the control solution test results in memory.

3. Apply control solution (i)

Shake the control solution vial thoroughly before use. Squeeze out first drop and wipe it off, then squeeze out another drop and place it on the tip of the vial cap. Hold the meter to move the absorbent hole of the test strip to touch the drop. Once the confirmation window fills completely, the meter will begin counting down.

NOTICE:

To avoid contaminating the control solution, do not directly apply control solution onto a strip.

4. Read and compare the result

After counting down to 0, the control solution test result will appear on the display. Compare this result with the appropriate range printed on the test strip vial, and it should fall within this range. If not, please read the instructions again and repeat the control solution test.

NOTE:

- The control solution range printed on your test strip vial is for control solution use only. It is not a recommended range for your pet's blood glucose level.
- See the **MAINTENANCE** section for important information about your control solution.

TESTING WITH BLOOD SAMPLE

WARNING:

To reduce the chance of infection:

- Never share a lancet or the lancing device.
- Always use a new, sterile lancet. Lancets are for single use only.
- Avoid getting hand lotion, oils, dirt, or debris in or on the lancets and the lancing device.

Preparing the Lancing Device for Blood Testing

Please follow the instructions in the lancing device insert for collecting a blood sample.

Preparing the Puncture Site

Stimulating blood perfusion by rubbing the puncture site before blood extraction has a significant influence on the glucose value obtained. Blood from a site that has not been rubbed exhibits a measurably different glucose concentration than blood from the finger. When the puncture site is rubbed prior to blood extraction, the difference is significantly reduced.

Please follow the suggestions below before obtaining a drop of blood:

- **Wash and dry your hands before starting.**
- Clean the puncture site at marginal ear or paw pad.
- Rub the puncture site for about 20 seconds before penetration.
- **Marginal ear/ Paw pad testing (j)**

Press the lancing device's tip firmly against your cat or dog's skin.

Press the release button to prick their skin; a click indicates that the puncture is complete.

NOTE:

- Choose a different spot each time you test. Repeated punctures at the same spot may cause soreness and calluses.
- It is recommended that you discard the first drop of blood as it might contain tissue fluid, which may affect the test result.

Performing a Blood Glucose Test


To perform a blood glucose test, you will need: **(d)**, **(e)**, **(g)** and **(h)**.

1. Insert the test strip to turn on the meter

Wait for the meter to display “” and “”.

2. Select the appropriate measuring mode by pressing M

3. Obtaining a blood sample (k)

Use the pre-set lancing device to puncture the desired site. Wipe off the first appeared drop of blood with a clean cotton swab. The size of the drop should be at least as big as  (actual size), which is **1.0** microliter (μL) of volume. Gently squeeze the punctured area to obtain another drop of blood. Be careful **NOT** to smear the blood sample.

4. Apply the sample (l)

Gently apply the drop of blood to the absorbent hole of the test strip at a tilted angle. Confirmation window should be completely filled if enough blood sample has been applied and you hear a beep sound.

NOTE:

- Do not press the punctured site against the test strip or try to smear the blood.
- If you do not apply a blood sample to the test strip within 3 minutes, the meter will automatically turn off. You must remove and reinsert the test strip to start a new test.
- The confirmation window should be filled with blood before the meter begins to count down. **NEVER** try to add more blood to the test strip after the drop of blood has moved away. **Discard the used test strip and retest with a new one.**
- If you have trouble filling the confirmation window, please contact the veterinarian professional or GlucoRx Customer Care on 01483 755133 for assistance.

5. Read the result

The result of your pet's blood glucose test will appear after the meter counts down to 0. The blood glucose result will be stored in the memory automatically.

6. Eject the used test strip (m)

Eject the test strip by pushing the eject button on the side. Use a sharps bin to dispose of used test strips. The meter will switch itself off automatically.

Always follow the instructions in the lancing device insert when removing the lancet.

WARNING:

The used lancet and test strip may be biohazardous. Please discard them carefully according to your local regulations.

METER MEMORY

The meter stores the **1000** most recent blood glucose test results along with respective dates and times in its memory. To enter the meter memory, **start with the meter switched off.**

Reviewing Test Results

1. Press and release **M**.

“**M**” will appear on the display. Press **M** again, and the first reading you see is the last blood glucose result along with date, time and the measuring mode.

2. Press M to recall the test results stored in the meter each time you press. **After the last test result, press M again and the meter will be turned off.**

Reviewing Blood Glucose Day Average Results

1. Press and release M. When “**M**” appears on the display, keep pressing **M** for 3 seconds until the flashing “**DAY AVG**” appears. Release **M** and then your pet's 7-day average result measured in general mode will appear on the display.

2. Press M to review 14-, 21-, 28-, 60- and 90- day average results stored in each measuring mode in the order of Gen, AC, then PC.

3. Exit the meter memory. Keep pressing the **M** and the meter will turn off after displaying the last test result.

NOTE:

- Any time you wish to exit the memory, keep pressing **M** for 5 seconds or leave it without any action for 3 minutes. The meter will switch off automatically.
- When the memory is full, the oldest test result will be replaced by the newest test result.
- Control solution results are **NOT** included in the day average.

DOWNLOADING RESULTS ONTO A COMPUTER

Data Transmission Via Cable

You can use the meter with a RS232 interface cable and the GlucoRx Healthcare Software System to view test results on your personal computer. To learn more about the GlucoRx Healthcare Software System or to obtain a RS232 interface cable separately, please contact GlucoRx Customer care on 01483 755133 for assistance.

1. Obtaining the required cable and installing the software

To download GlucoRx Healthcare Software System, please visit GlucoRx's website on www.glucorx.co.uk.

2. Connecting to a personal computer

Connect the cable to a RS232 port on your computer. With the meter switched off, connect the other end of the RS232 cable to the meter data port. " PC " will appear on the meter display, indicating that the meter is in communication mode.

3. Data transmission

To transmit data, follow the instructions provided with the software. Results will be transmitted with the dates and time. Remove the cable and the meter will automatically switch off.

NOTE:

- While the meter is connecting to the PC, it is unable to perform a blood glucose test.



MAINTENANCE

Battery

Your meter comes with two 1.5V AAA size alkaline batteries.

Low Battery Signal

The meter will display one of the messages below to alert you when the meter power is getting low.

1. The “” **symbol appears** along with display messages: The meter is functional and the result remains accurate, but it is time to change the batteries.
2. The “” **symbol appears with E-b, Error and low:** The power is not enough to do a test. Please change the batteries immediately.

Replacing the Battery (n)

To replace the batteries, make sure the meter is turned off.

1. Press the edge of the battery cover and lift it up to remove.
2. Remove the old batteries and replace with two 1.5V AAA size alkaline batteries.
3. Close the battery cover. If the batteries are inserted correctly, you will hear a “beep” afterwards.

NOTE:

- Replacing the batteries does not affect the test results stored in memory.
- As with all small items, these batteries should be kept away from children. If swallowed, promptly seek medical assistance.
- Batteries may leak chemicals if unused for a long time. Remove the batteries if you are not going to use the device for an extended period (i.e., 3 months or more).
- Properly dispose of the batteries according to your local environmental regulations.

Caring for Your Meter

Cleaning

- To clean the meter exterior, wipe it with a cloth moistened with tap water or a mild cleaning agent, then dry the device with a soft dry cloth. Do **NOT** rinse with water.
- Do **NOT** use organic solvents to clean the meter.

Meter Storage

- Storage conditions: -20°C to 60°C (-4°F to 140°F), below 95% relative humidity.
- Always store or transport the meter in its original storage case.
- Avoid dropping and heavy impact.
- Avoid direct sunlight and high humidity.

Meter Disposal

The used meter should be treated as contaminated that may carry a risk of infection during measurement. The batteries in this used meter should be removed and the meter should be disposed in accordance with local regulations.

The meter falls outside the scope of the European Directive 2002/96/EC-Directive on waste electrical and electronic equipment (WEEE).

Caring for Your Test Strips

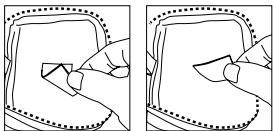
- Storage conditions: 2°C to 30°C (35.6°F to 86°F), below 85% relative humidity. Do **NOT** freeze.
- Store your test strips in their original vial only. Do not transfer to another container.
- Store test strip packages in a cool dry place. Keep away from direct sunlight and heat.
- After removing a test strip from the vial, immediately close the vial cap tightly.
- Touch the test strip with clean and dry hands.
- Use each test strip immediately after removing it from the vial.

- Write the opening date on the vial label when you first opened it. Discard remaining test strips after 6 months.
- Do not use test strips beyond the expiry date. This may cause inaccurate results.
- Do not bend, cut, or alter a test strip in any way.
- Keep the strip vial away from children since the cap and the test strip may be a choking hazard. If swallowed, promptly see a doctor for help.

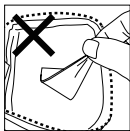
For further information, please refer to the test strip package insert.

Caring for Your Carry Case

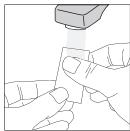
1. Remove protective film attached to the sticky sheet before using for first time.



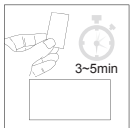
2. If the stickiness of the sticky sheet eventually worsens when too dirty, please remove the sticky sheet lightly.



NOTE: To prevent splitting, do not forcefully pull the sticky sheet out.



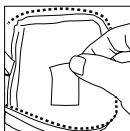
3. Rinse the sticky sheet with tap water, gently rubbing the surface with your fingers to remove dirt.



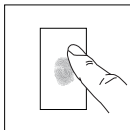
4. After rinsing with water, allow the sticky sheet to air dry for 3 to 5 minutes.



NOTE: Never use any object to wipe off the sticky sheet.



5. After drying completely, the sticky sheet can be restored. Place it back in the carry case for use.



NOTE: The sticky sheet will become less sticky the more you touch it, through transfer of your skin oils.

Important Control Solution Information

- Use only our control solution with your meter.
- Do not use the control solution beyond the expiry date or 3 months after first opening. Write the opening date on the control solution vial and discard the remaining solution after 3 months.
- It is recommended that the control solution test be done at room temperature 20°C to 25°C (68°F to 77°F). Make sure your control solution, meter, and test strips are at this specified temperature range before testing.
- Shake the vial before use, discard the first drop of control solution, and wipe off the dispenser tip to ensure a pure sample and an accurate result.
- Store the control solution tightly closed at temperatures between 2°C to 30°C (35.6°F to 86°F). Do **NOT** freeze.

SYSTEM TROUBLESHOOTING

If you follow the recommended action but the problem persists, please call GlucoRx Customer care on 01483 755133.

Result Readings

MESSAGE	WHAT IT MEANS
Lo	< 0.5 mmol/L (10 mg/dL).
Hi	> 33.3 mmol/L (600 mg/d L).

Error Messages


MESSAGE	WHAT IT MEANS	WHAT TO DO
E-b	Appears when the batteries are too low.	Replace the batteries immediately.
E-C	Appears when the wrong code strip is inserted or other coding errors.	Review the instructions and repeat the test with a new test strip. If the problem persists, please contact GlucoRx Customer care on 01483 755133 for help.
E-2	Expired code strip.	Repeat the test with a new lot of test strip.
E-U	Appears when a used test strip is inserted.	Repeat with a new test strip.
E-t	Appears when ambient temperature is above or below system operation range.	System operation range is 10°C to 40°C (50°F to 104°F). Repeat the test after the meter and test strip are in the above temperature range.
E-0, E-A, E-E	Problem with the meter.	Repeat the test with a new test strip. If the meter still does not work, please contact GlucoRx Customer care on 01483 755133 for assistance.
E-F	Appears when test strip is removed while counting down, or insufficient blood volume.	Review the instructions and repeat test with a new strip. If the problem persists, please contact GlucoRx Customer care on 01483 755133 for help.

Troubleshooting

1. If the meter does not display a message after inserting a test strip:

POSSIBLE CAUSE	WHAT TO DO
Batteries exhausted.	Replace the batteries.
Test strip inserted upside down or incompletely.	Insert the test strip with contact bars end first and facing up.
Defective meter or test strips.	Please contact GlucoRx Customer care on 01483 755133.








2. If the test does not start after applying the sample:

POSSIBLE CAUSE	WHAT TO DO
Insufficient blood sample.	Repeat the test using a new test strip with larger volume of blood sample.
Defective test strip.	Repeat the test with a new test strip.
Sample applied after automatic switch-off (3 minutes after last user action).	Repeat the test with a new test strip. Apply sample only when flashing “  <p>27</p>

3. If the control solution testing result is out of range:

POSSIBLE CAUSE	WHAT TO DO
Error in performing the test.	Read instructions thoroughly and repeat the test again.
Control solution vial was poorly shaken.	Shake the control solution vigorously and repeat the test again.
Expired or contaminated control solution.	Check the expiry date of the control solution.
Control solution that is too warm or too cold.	Control solution, meter, and test strips should be at room temperature 20°C to 25°C (68°F to 77°F) before testing.
Defective test strip.	Repeat the test with a new test strip.
Meter malfunction.	Please contact GlucoRx Customer care on 01483 755133.
Malfunction of meter and test strip.	Please contact GlucoRx Customer care on 01483 755133.

SYMBOL INFORMATION

SYMBOL	REFERENT	SYMBOL	REFERENT
	Consult instructions for use		Manufacturer
	Temperature limitation	SN	Serial number
	Use by		Collection for electrical and electronic equipment
LOT	Batch code	CE	CE mark
	Caution, consult accompanying documents		Humidity limitation

SPECIFICATIONS

Model No.: TD-4268

Dimensions & Weight: 95 (L) x 55 (W) x 20 (H) mm, 76.15 g

Power Source: Two 1.5V AAA alkaline batteries

Display: LCD

Memory: 1000 non-deletable measurement results with respective date and time

External Output: RS232 interface cable

Auto electrode insertion detection

Auto sample loading detection

Auto reaction time count-down

Auto switch-off after 3 minutes without action

Temperature Warning

Operating Condition:

10°C to 40°C (50°F to 104°F), below 85% R.H. (non-condensing)

Meter Storage / Transportation Conditions:

-20°C to 60°C (-4°F to 140°F), below 95% R.H.

Strip Storage / Transportation Conditions:

2°C to 30°C (35.6°F to 86°F), below 85% R.H.

Measurement Units: fixed mmol/L

Measurement Range: 0.5 to 33.3mmol/L (10 to 600 mg/dL)

Expected Service Life: 5 years

This device has been tested to meet the electrical and safety requirements of:
IEC/EN 61010-1, IEC/EN 61010-2-101, EN 61326-1, IEC/EN 61326-2-6


NOTE

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